

Emerson Security Deployment Guide for ROC800-Series RTUs and FloBoss™ 107 Flow Computers

System Training

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Chapter 1. Introduction

The United States TSA (Transport Security Administration) released a Security Directive (Security Directive Pipeline-2021-02) to selected operators of critical US Pipeline Infrastructure. This directive requires that the recipients undertake various actions to protect the national security, economy, and public health and safety of the United States from the impact of malicious cyber intrusions affecting the nation's most critical gas and liquids pipelines.

As a supplier to the pipeline industry, Emerson has reviewed the RTU and Flow Computer products we provide and how those compare with the requirements for usernames and passwords in the directive. As a result of that review Emerson is releasing updated firmware for the ROC800/ROC800L and FloBoss™ 107 products that helps users meet the related requirements in that directive.

This security enhancement impacts both the ROCLINK 800 software's security settings and the security settings in the currently active devices ROCLINK 800 affects. Modifying the security settings on all the devices in a field will take time and may occur in several phases. This can result in some devices having the enhancement security and some not. To anticipate this scenario, the ROCLINK 800 Security Table can maintain both the older ID/password format and the new ID/password format. This enables you to continue to access those devices which have not yet been upgraded to the new security enhancement. Of course, once all devices in the field have been upgraded, you can delete or retain the old ID/passwords in the ROCLINK 800 Security Tables.

1.1 Product Features

For **SCADA/Displays**:

- Modified the ROC and ROC Plus protocols so that passwords are not transmitted as clear text



Important

Before opting into the longer IDs/password format, consult with your third-party SCADA/HMI vendors to determine if their products support the security-enhanced protocols.

For **ROCLINK 800**:

- Increased unique ROCLINK 800 users from 32 to 64 (PC/server specific)
- Included opt-in process for the new security features

For the ROC800 platform (**ROC800/800L**):

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- Added opt-in features:
 - Username can be a maximum of 30 (minimum of 3) alphanumeric and special characters and is **not** case-sensitive

Note

“Special characters” includes any character on the ASCII table between 0x20 and 0x7E (such as !, (, (, [,], =, @, etc.)

- Password can be a maximum of 32 (minimum of 8) alphanumeric and special characters (see note above) and **is** case-sensitive
 - Once opted-in, **cannot** change back to old security setup
 - Once opted in, passwords are no longer passed in clear text via the ROC Plus and Liquids protocols (for the ROC800 and ROC800L implementations) and are not stored in the ROCLINK 800 database or device memory
- Increased unique users to 64 (from 32) for both the device and the ROCLINK 800 software
 - Provided a new LCD PIN log-in option for the ROC800 Keypad Display

Note

A revision of the ROC Keypad Display user program is anticipated for release after the release of the ROC800 firmware.

For the **FloBoss 107**:

- Added opt-in features:
 - Username can be a maximum of 30 (minimum of 3) alphanumeric and special characters, (see note above) and is **not** case-sensitive
 - Password can be a maximum of 32 (minimum of 8) alphanumeric and special characters and **is** case-sensitive
 - Once opted-in, **cannot** change back to old security setup
 - Once opted-in, passwords are no longer passed in clear text via the ROC Protocol and are not stored in the ROCLINK 800 database or device memory
- Maintains support for a maximum of 16 users for the device (same maximum as current firmware)
- Increased unique users for ROCLINK 800 (version 2.70 or newer) to 64
- Maintained current PIN log-in on FB107 LCD
- Supported through new FloBoss 107 Security user program (W68318X0012), a non-licensed program which **can only be** installed in previously unavailable slot **8**)

1.2 New Firmware Versions

New firmware and software versions support this functionality. For the ROC800:

- ROC800 firmware: v. 3.90
- ROC800L firmware: v. 1.70
- ROCLINK 800 software: v. 2.71

For the FloBoss 107:

- FloBoss 107 firmware: v. 2.00
- ROCLINK 800 software v. 2.71



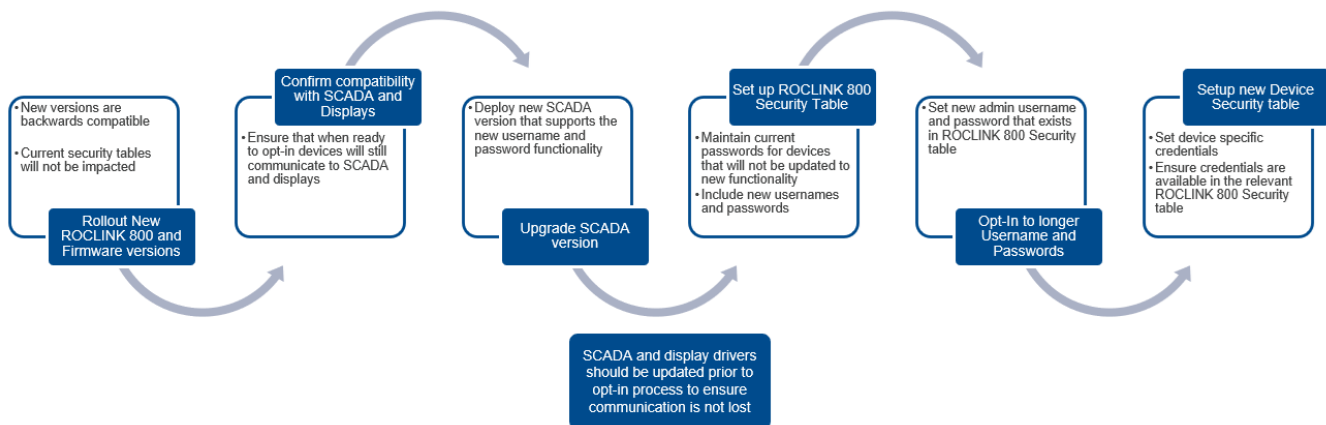
Important

Before opting into the new feature, confirm support in all software and devices communicating with the RTU or flow computer.

1.3 Rollout Procedure

The following graphic summarizes the required steps in the rollout for the ROC800:

Figure 1-1. Rollout Process for ROC800



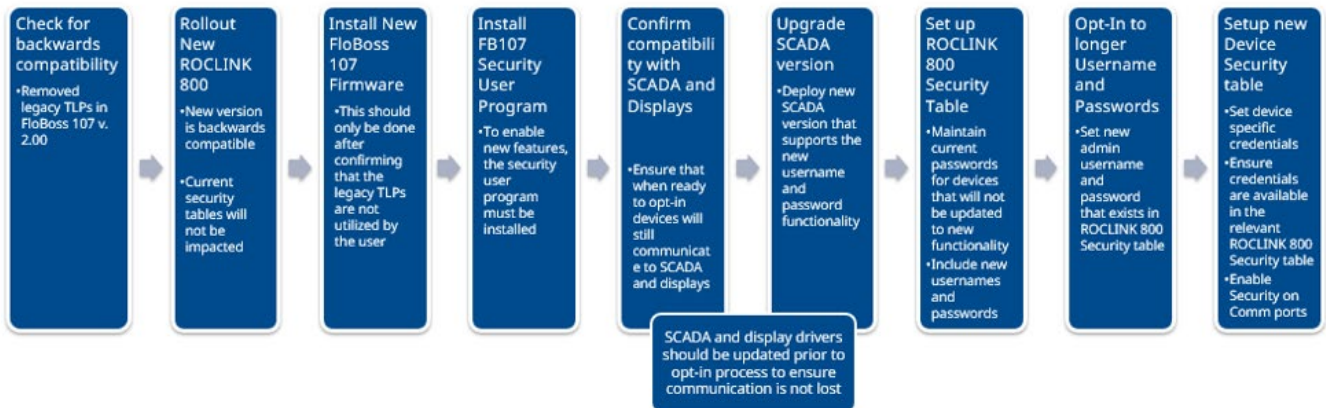
The following graphic summarizes the required steps in the rollout for the FloBoss 107 which, because of the installation of a user program, differs from the process for the ROC800:

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Figure 1-2. Rollout Process for FloBoss 107



Chapter 2. Configuring Security for the ROC800

To configure the enhancements:

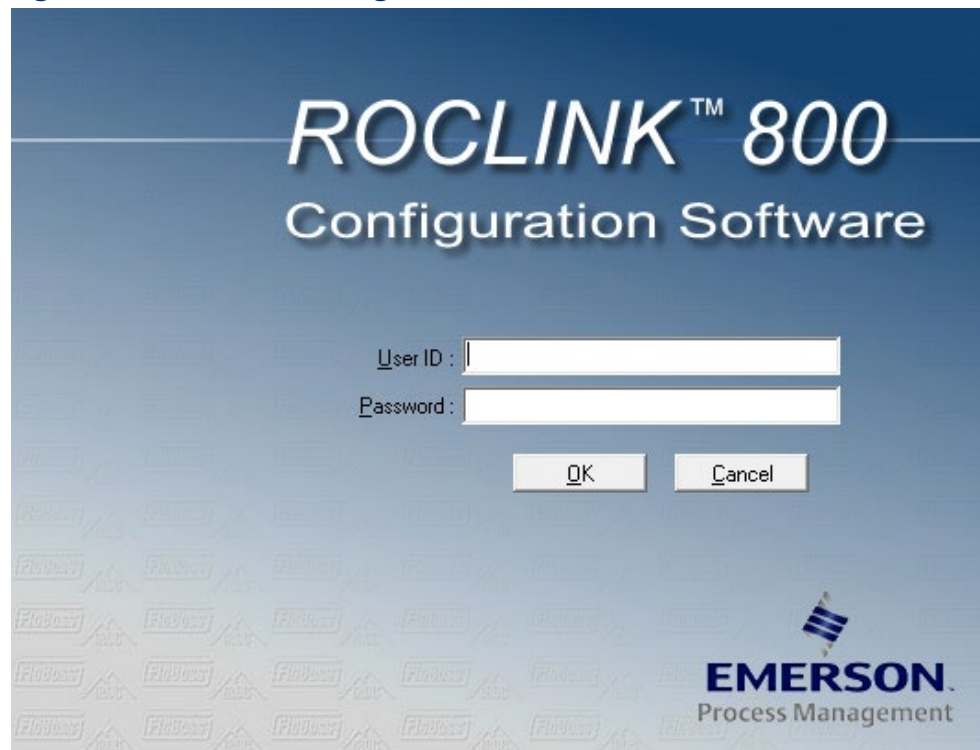
1. Install the new version of ROCLINK 800.
2. Install the new firmware version.

Note

The firmware and ROCLINK 800 are backwards-compatible; installing the new firmware **does not** break communications with the devices.

3. After the system performs a warm restart, the revised ROCLINK 800 log-in screen displays (note the longer User ID and Password fields).

Figure 2-1. ROCLINK 800 Log-in Screen



4. Access the enhanced ROCLINK 800 Security screen (**Utilities > ROCLINK 800 Security**) and configure new users.

2.1 Opting into Complex Usernames/Passwords



Important

You must log into ROCLINK using an administrator-level ID.

Opting into the new complex usernames/password format occurs at the device.

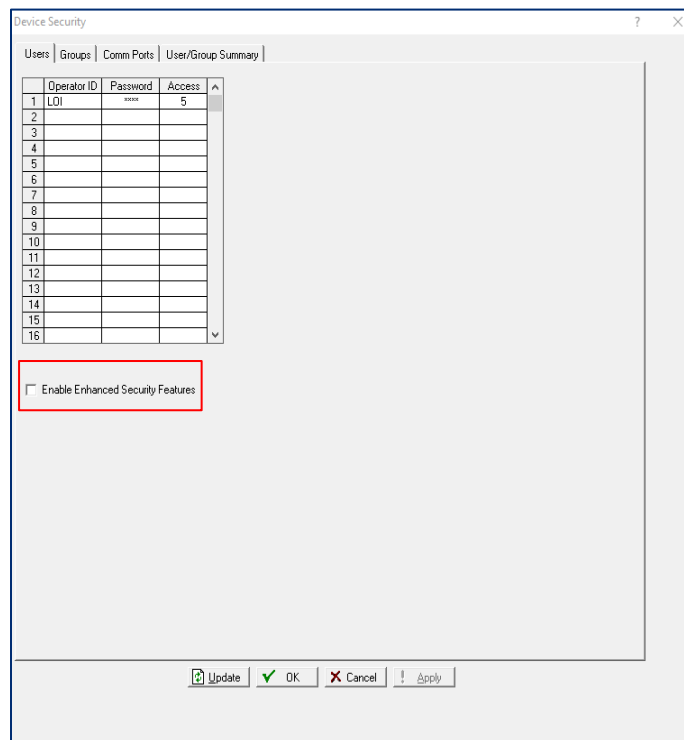


Important

Once you opt into the complex usernames/passwords format, you **cannot** change back to the previous security format.

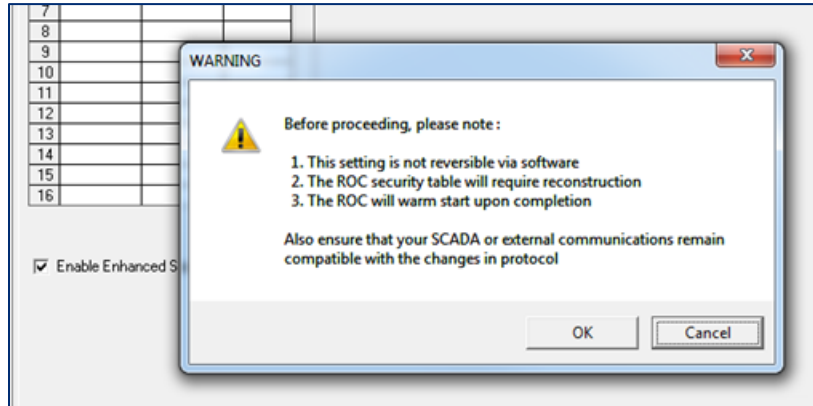
1. Access the device's security screen (**ROC > Security**).

Figure 2-3. Device Security Screen



2. Select the **Enable Enhanced Security Features** option and click **Apply**. A warning dialog displays:

Figure 2-4. Warning Dialog

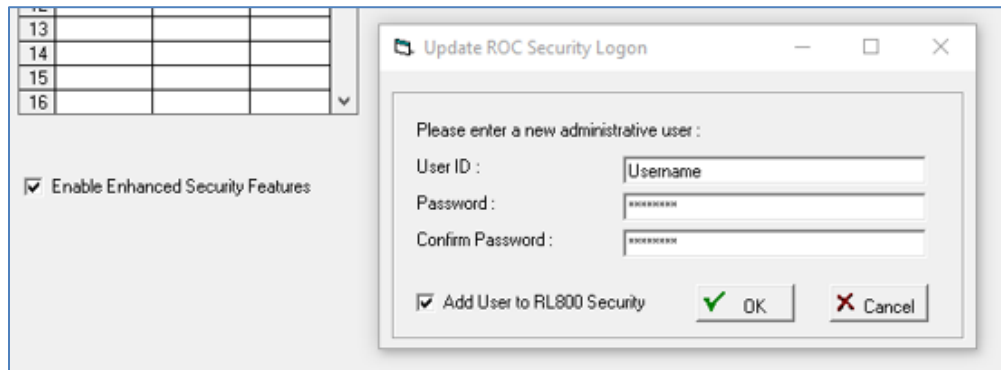


Important

Click **Cancel** (the default value) to exit this dialog and retain your current security table.

3. Click **OK** to opt into the new security enhancement. The Update ROC Security Logon dialog displays:

Figure 2-5. Update ROC Security Logon Dialog



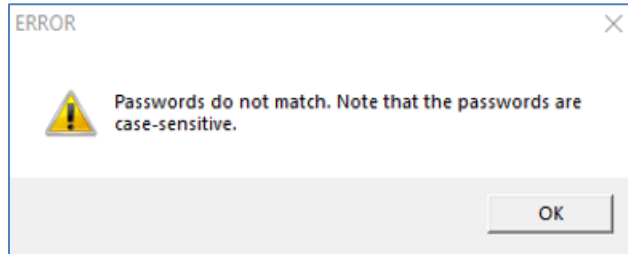
Important

Click **Cancel** to exit this dialog and retain your current security table.

4. Define a new User ID and password. This becomes the **new administrative User ID**. Select the **Add User to RL800 Security** option to automatically add this administrative user ID to the ROCLINK 800 Security table.

Note

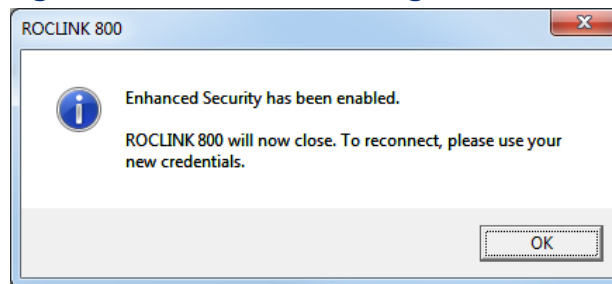
If the contents of the Password and Confirm Password fields do not exactly match (remember case-sensitivity), ROCLINK displays an error message:



Click **OK** to clear the message and re-enter the contents of both fields.

5. Click **OK**. When ROCLINK accepts the new administrative ID and password, ROCLINK displays a verification message:

Figure 2-6. Verification Message

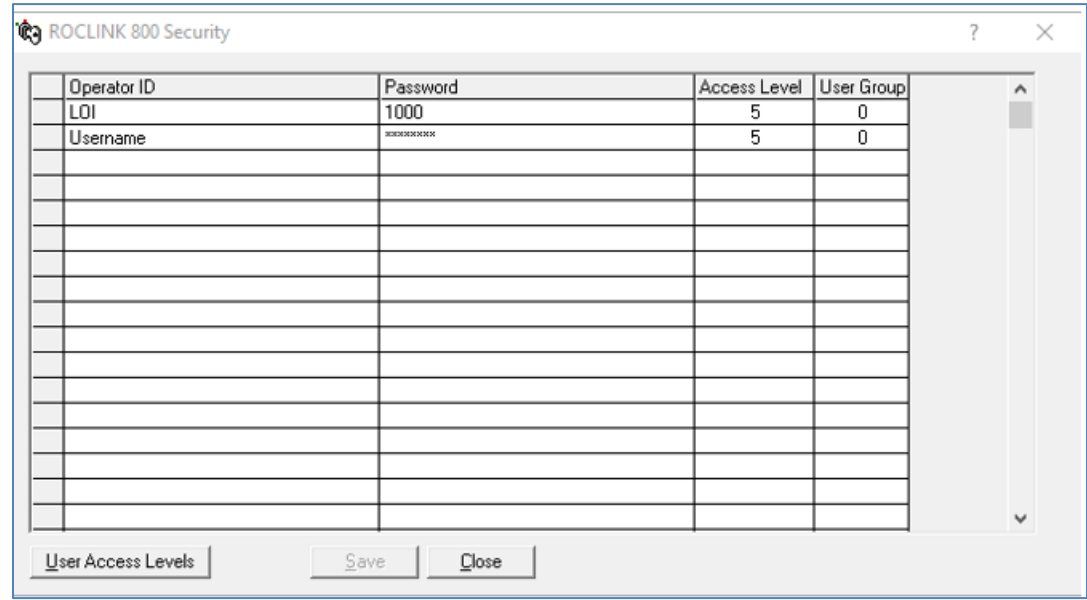


6. Click **OK** to close the message and exit ROCLINK 800.

2.2 After Opting In: ROCLINK 800 Security

1. Log into ROCLINK using the new **administrator** operator ID and password (defined in step 4 of *Section 2.1*).
2. Access the ROCLINK 800 Security screen (**Utilities** > **ROCLINK 800 Security**).

Figure 2-7. Enhanced ROCLINK 800 Security Screen



- Define any additional IDs/passwords for ROCLINK 800 users.



Important

When connecting to a device that still uses the older security format, you need to close ROCLINK and reconnect to that device using the corresponding operation ID/password.

2.3 After Opting In: Device Security (IDs/Passwords)

Once you implement the new enhanced security, you then need to modify the device security table for **each** device.



Important

Once you configure a device to use the longer operator IDs/passwords, you **cannot** log into that device using the old (short) IDs/passwords.

- Log onto a device and access its security table (**ROC > Security**):

Figure 2-8. Enhanced Device Security Screen (for ROC800)

Device Security

Users | Groups | Comm Ports | User/Group Summary

	Operator ID	Password	Access	Keypad PIN
1	Username	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	5	None
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				

Update OK Cancel Apply

- Define new operator IDs (of at least **3** and no more than **30** alphanumeric/special characters) and passwords (of at least **8** and no more than **32** alphanumeric/special characters).

Note

Ensure that you define IDs and password for individual users in ROCLINK 800 security to enable them to easily log onto their device.

- Complete the Keypad PIN field with an eight-digit numeric PIN for any operator IDs that need to access the ROC Keypad Display.

**Important**

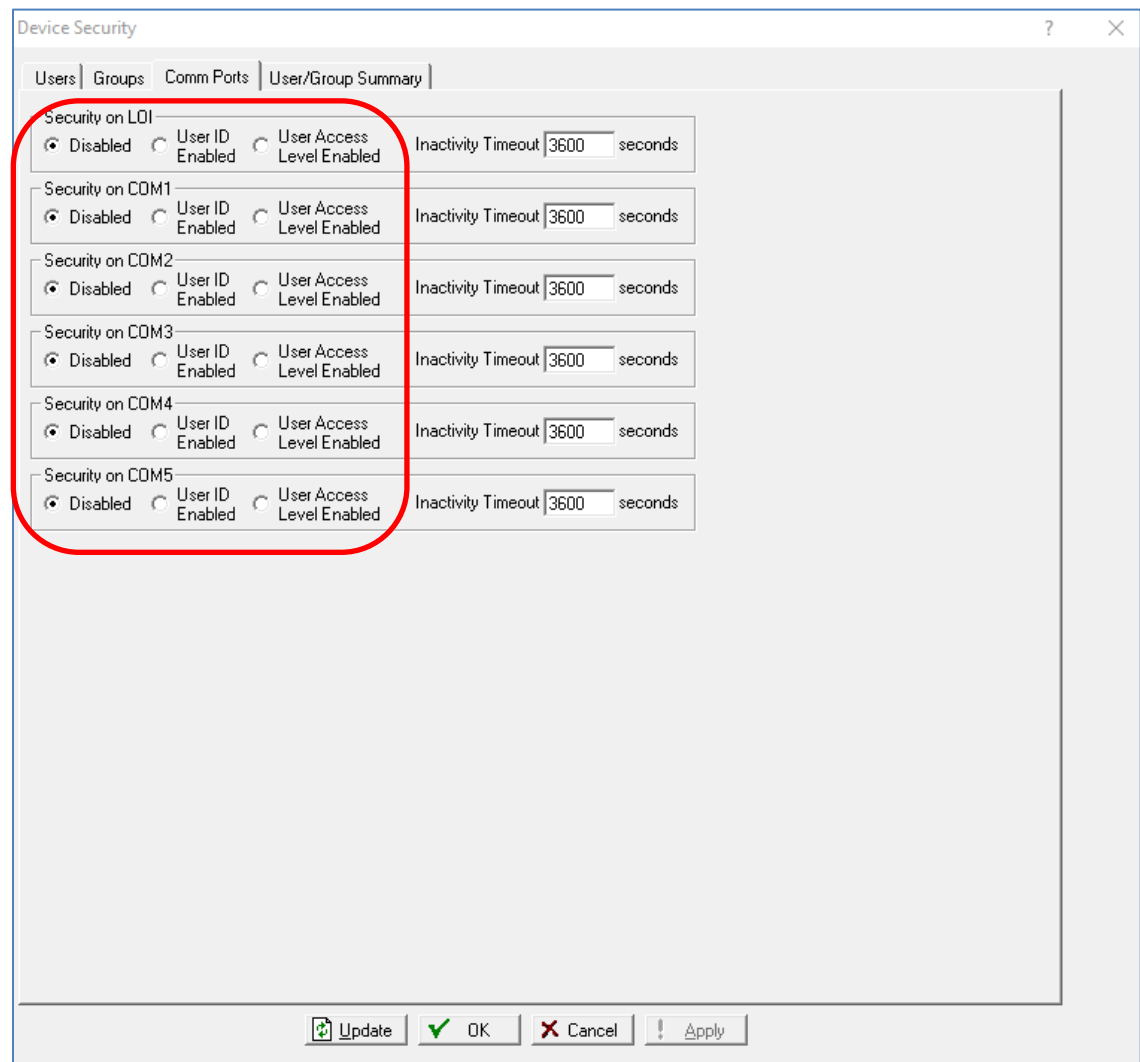
For maximum security, when defining PINs on the ROC Device Security screen, do not implement simplistic PIN combinations (such as 11111111, 00000000, or 12345678) especially for operator IDs with level 5/administrative access. Consult your organization's IT department to create unique PINs most appropriate for your users.

4. Click **Apply** to save your changes.

2.4 After Opting In: Device Security (Comm Ports)

This feature is unchanged from previous versions of ROCLINK 800, but to comply with the security directive you **must** enable security (either by User ID or User Access Level) for each comm port.

Figure 2-9. Enhanced Device Security Screen (for ROC800)



2.5 ROC Keypad Display Security

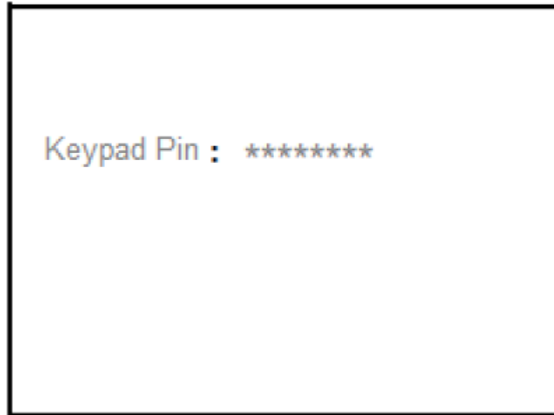


Important

For maximum security, when defining PINs on the ROC Device Security screen, do not implement simplistic PIN combinations (such as 11111111, 00000000, or 12345678) especially for operator IDs with level 5/administrative access. Consult your organization's IT department to create unique PINs most appropriate for your users.

If your organization uses the ROC Keypad Display, deploying enhanced security simplifies logging into the display. After activating the display, operators only need to enter their eight-digit PIN assigned to them on the Users tab of the ROC800 Device Security screen (see *Figure 2-8*):

Figure 2-10. Enhanced Security Keypad Display Login Screen



Note

For further information on installing both the physical Keypad Display and its associated user program, refer to the *ROC Keypad Display Program User Manual* (D301273X012).

Chapter 3. Configuring Security for the FloBoss™ 107

⚠ CAUTION

The implementation of enhanced security on the FloBoss 107 is **not** backwards compatible. This is due to the **removal** of the point types shown in [Table 3.1](#). **Before** applying this enhancement, **verify** that you are **not** using these point types when communicating to SCADA and/or HMI display drivers.

Table 3-1. Deleted FB107 Point Types

Point Type	Description of Data in Point Type
6	Legacy PID
7	Legacy AGA flow
10	Legacy AGA flow calculations
41	Run parameters
42	Extra runs

To configure the enhancements:

1. Install version **2.71** of ROCLINK 800.
2. Install the new firmware version **2.00**.

Note

Ensure that you are **not** using the point types shown in [Table 3-1](#) when communicating to SCADA and/or displays.

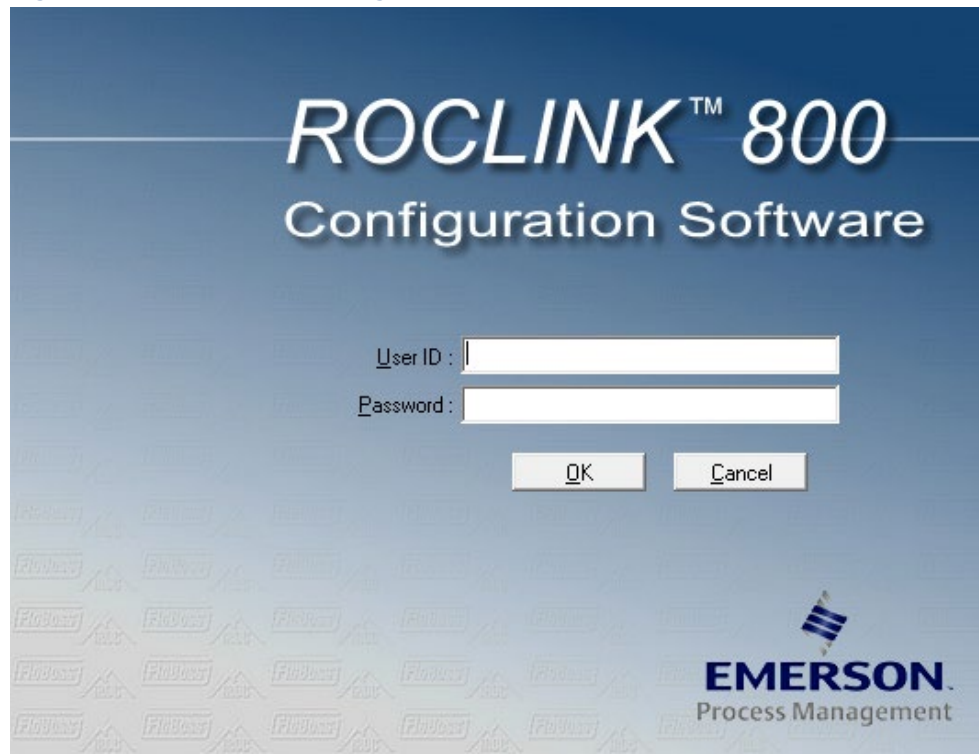
3. Install the FB107 Security user program (part number W68138X0012) and verify that it is running.

Note

Refer to [Section 9.4](#) in the *ROCLINK 800 Configuration Software User Manual (for FloBoss 107)* (D301249X012) for information on installing user programs.

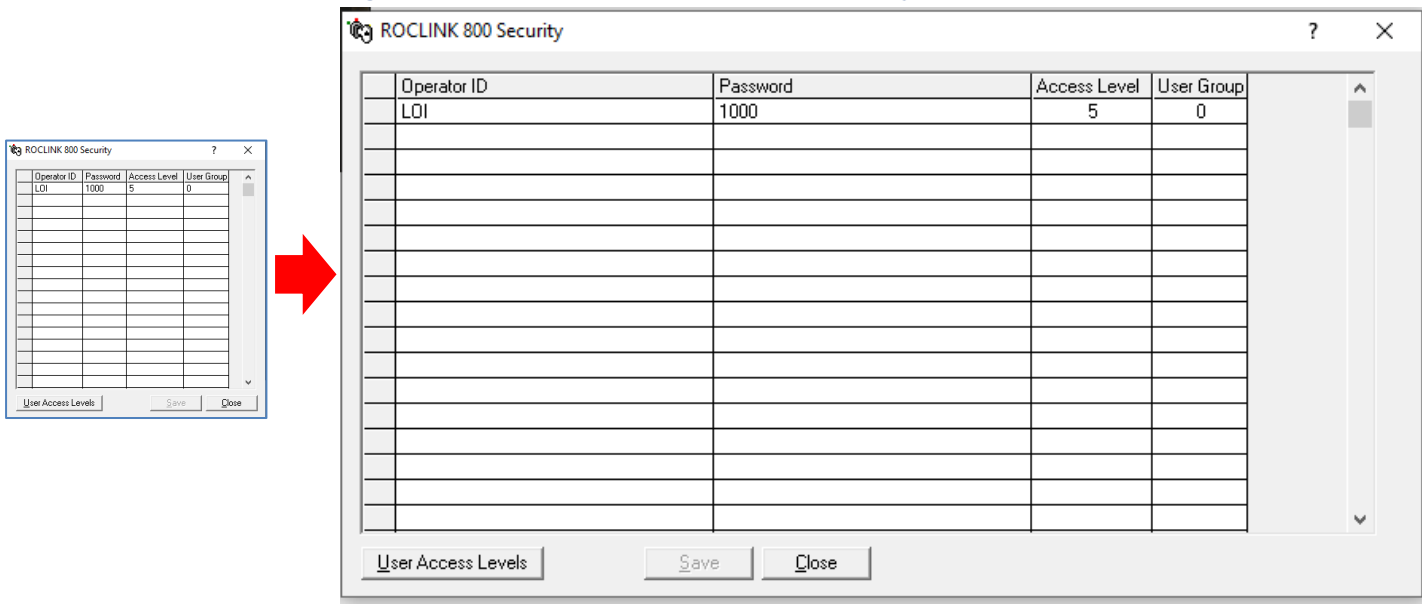
4. Opt into the enhanced security features.
5. After the system performs a warm restart, the revised ROCLINK 800 log-in screen displays (note the longer User ID and Password fields).

Figure 3-1. ROCLINK 800 Log-in Screen



6. Access the enhanced ROCLINK 800 Security screen (**Utilities > ROCLINK 800 Security**) and configure new users.

Figure 3-2. Enhanced ROCLINK 800 Security Screen



With the new version of ROCLINK, you immediately access the larger user table, allowing you to define up to 64 operator IDs. These IDs can be a mix of the older username/password format and the new complex username/password formats. As

shown in *Figure 3-2*, the ROCLINK 800 Security Table maintains both old and new IDs and passwords.

3.1 Upgrading Firmware

CAUTION

The implementation of enhanced security on the FloBoss 107 is **not** backwards compatible. This is due to the **removal** of the point types shown in *Table 3.1*. Before applying this enhancement, **verify** that you are **not either** using these point types when communicating to SCADA and/or HMI display drivers **or** using these point types in any FSTs.

Upgrade the firmware in the FloBoss 107 to v2.0 **before** you install the Security user program. This program installs **only** in the previously unavailable slot 8 and contains software checks to prevent you from opting-in if the Security program has not yet been installed. Additionally, once you install the program it cannot be stopped or removed. This ensures that the security features remain in place when subsequent upgrades or restarts occur.

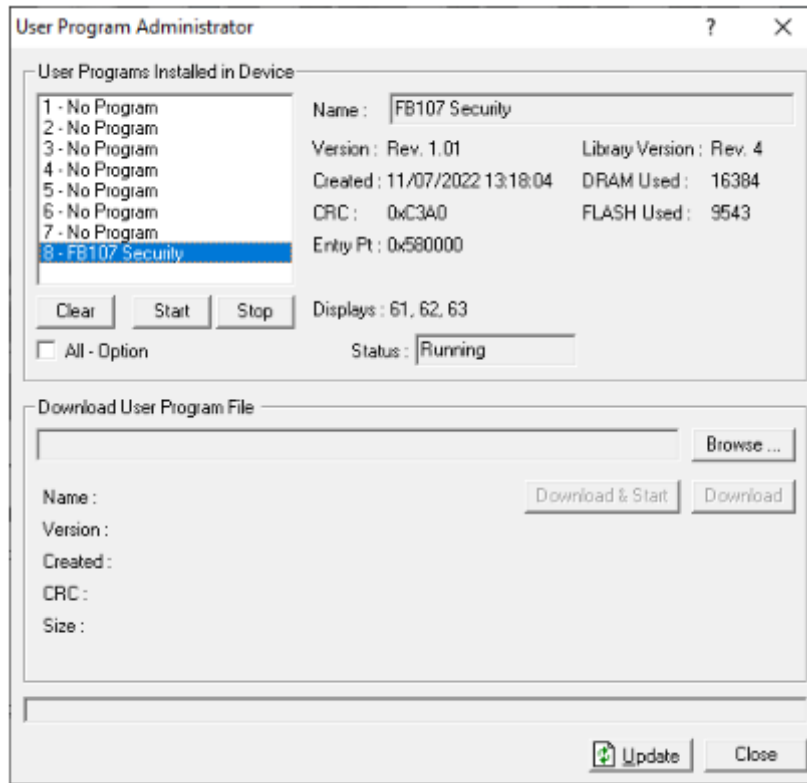


Important

You must log into ROCLINK using an administrator-level ID.

1. Install the Security user program in slot 8 of the FloBoss 107. (For instructions on installing a user program, refer to *Section 9.4* in the *ROCLINK 800 Configuration Software User Manual (for FloBoss 107)*, part D301249X012.) Once the program is installed and running, the User Program Administrator screen should look like *Figure 3-3*:

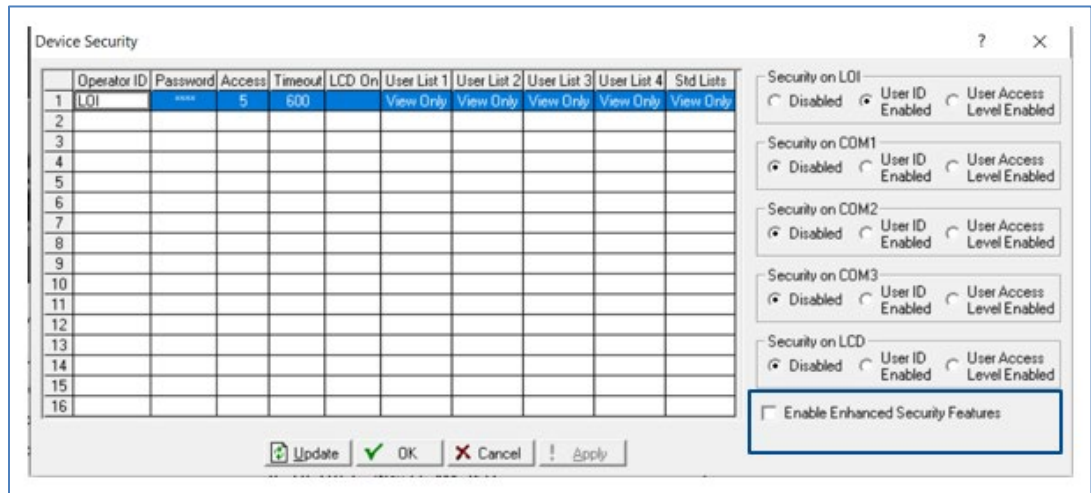
Figure 3-3. User Program Administrator Screen (with Security User Program in Slot 8)



Access the FloBoss

107's Device Security screen (ROC > Security):

Figure 3-4. Device Security Screen (FloBoss 107)

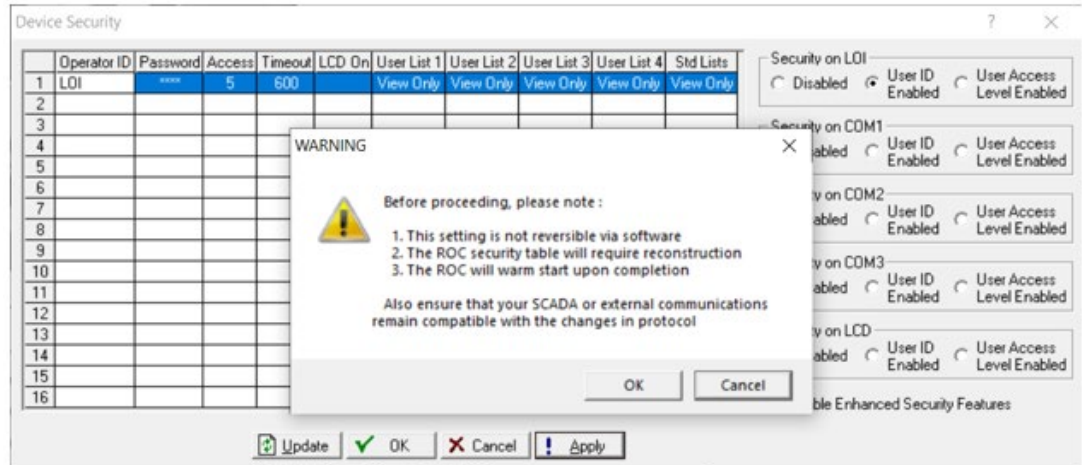


Important

Once you opt into the complex usernames/passwords format, you **cannot** change back to the previous security format.

3. Select the **Enable Enhanced Security Features** option and click **Apply**. A warning dialog displays:

Figure 3-5. Warning Dialog

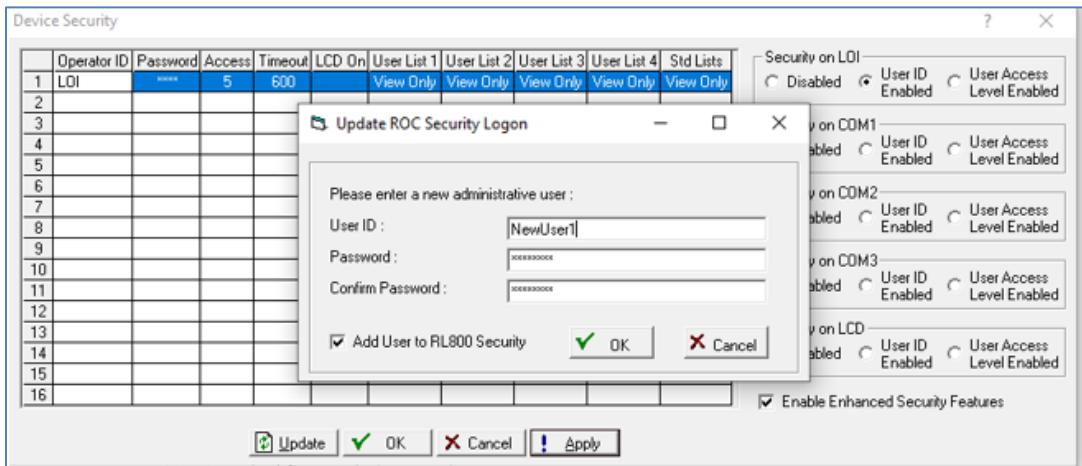


Important

Click **Cancel** (the default value) to exit this dialog and retain your current security table.

4. Click **OK** to opt into the new security enhancement. The Update ROC Security Logon dialog displays:

Figure 3-6. Update ROC Security Logon Dialog



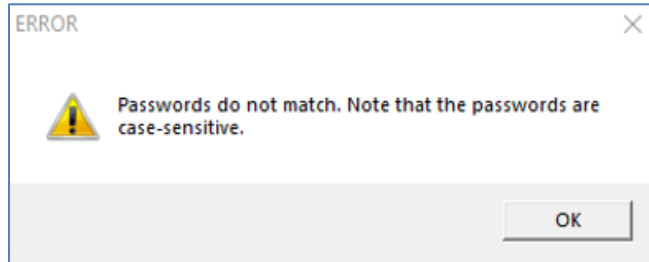
Important

Click **Cancel** to exit this dialog and retain your current security table.

5. Define a new User ID and password. This becomes the **new administrative User ID**. Select the **Add User to RL800 Security** option to automatically add this administrative user ID to the ROCLINK 800 Security table.

Note

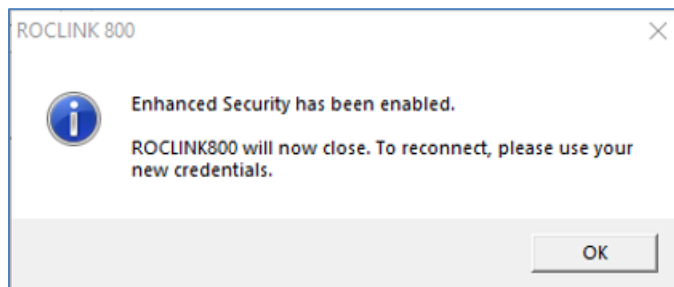
If the contents of the Password and Confirm Password fields do not exactly match (remember case-sensitivity), ROCLINK displays an error message:



Click **OK** to clear the message and re-enter the contents of both fields.

6. Click **OK**. When ROCLINK accepts the new administrative ID and password, ROCLINK displays a verification message:
-

Figure 3-7. Verification Message

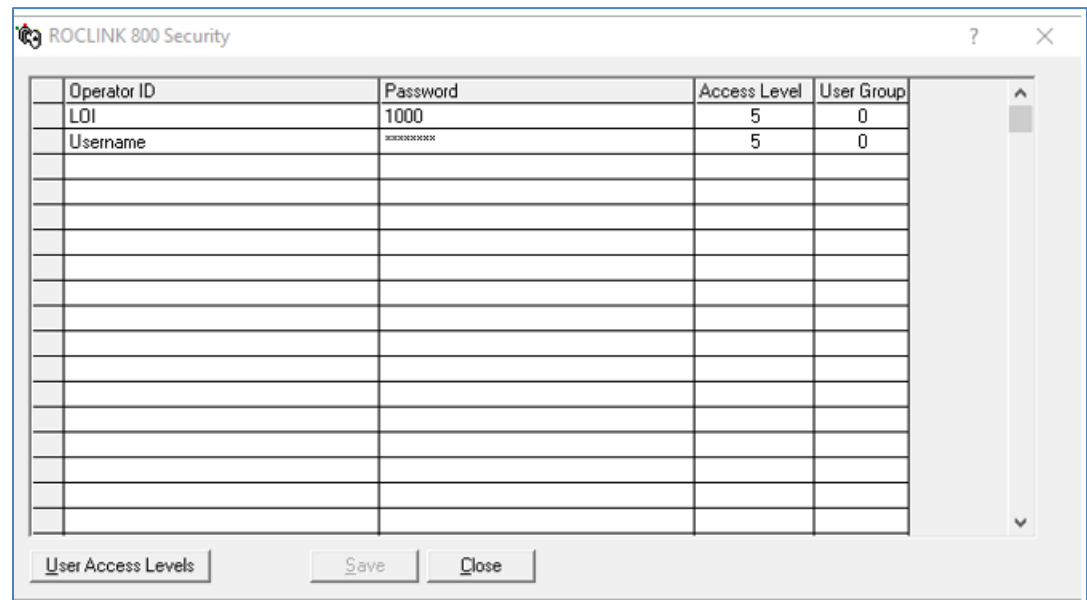


7. Click **OK** to close the message and exit ROCLINK 800.
-

3.2 After Opting In: ROCLINK 800 Security

1. Log into ROCLINK using the new **administrator** operator ID and password (defined in step 4 of [Section 3.1](#)).
2. Access the ROCLINK 800 Security screen (**Utilities > ROCLINK 800 Security**).

Figure 3-8. Enhanced ROCLINK 800 Security Screen



3. Define any additional IDs/passwords for ROCLINK 800 users.



Important

When connecting to a device that still uses the older security format, you need to close ROCLINK and reconnect to that device using the corresponding operation ID/password.

3.3 After Opting In: Device Security (IDs/Passwords)

Once you implement the new enhanced security, you then need to modify the device security table for **each** device.

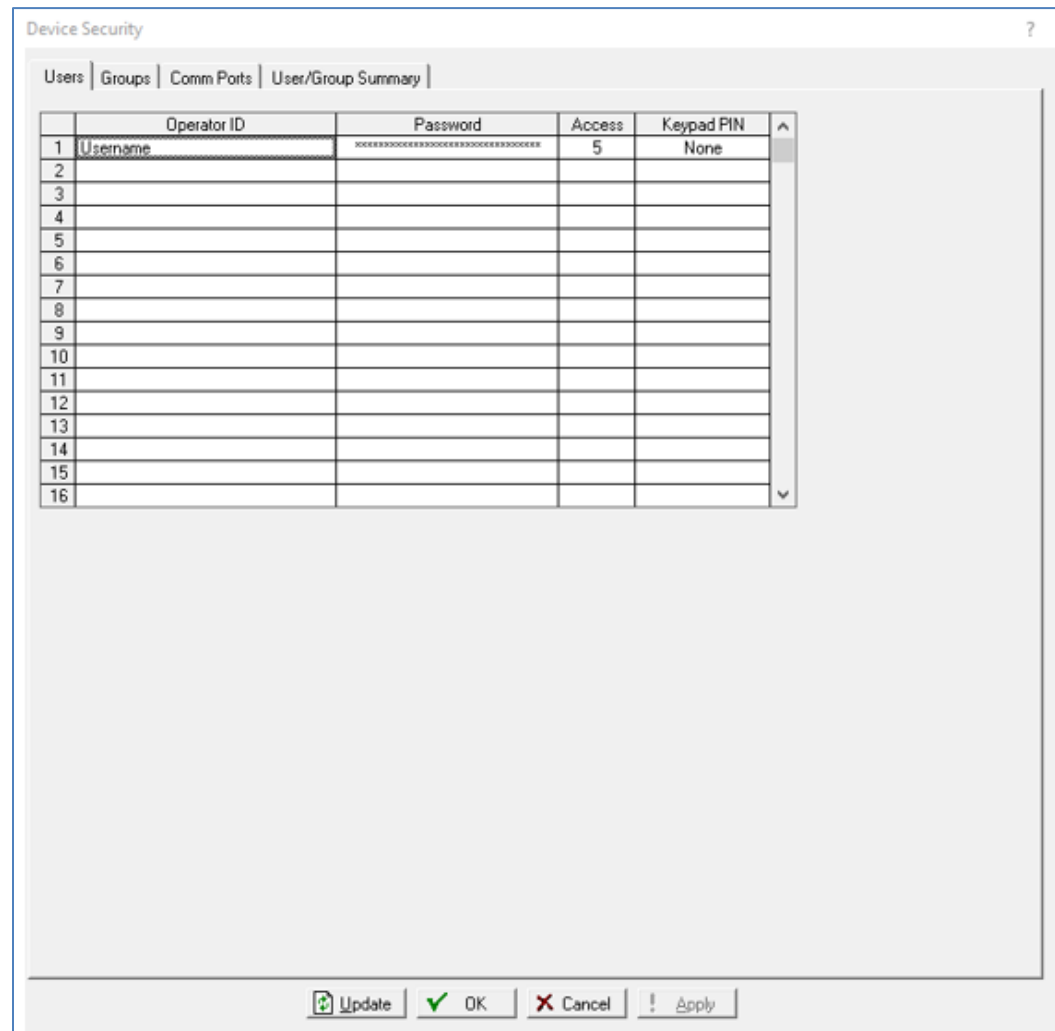


Important

Once you configure a device to use the longer operator IDs/passwords, you **cannot** log into that device using the old (short) IDs/passwords.

1. Log onto a device and access its security table (**ROC > Security**):

Figure 3-9. Enhanced Device Security Screen (for FloBoss 107)



2. Define new operator IDs (of at least 3 and no more than 30 alphanumeric/special characters) and passwords (of at least 8 and no more than 32 alphanumeric/special characters).

Note

Ensure that you define IDs and password for individual users in ROCLINK 800 security to enable them to easily log onto their device.

3.4 After Opting In: Device Security (Comm Ports)

This feature is unchanged from previous versions of ROCLINK 800, but to comply with the security directive you **must** enable security (either by User ID or User Access Level) for each comm port.

Figure 3-10. Enhanced Device Security Screen (for FloBoss 107)

	Operator ID	Password	Access	Timeout	LCD On	User List 1	User List 2	User List 3	User List 4	Std Lists
1	LOI	****	5	600		View Only	View Only	View Only	View Only	View Only
2										
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										

Security on LOI
 Disabled User ID Enabled User Access Level Enabled

Security on COM1
 Disabled User ID Enabled User Access Level Enabled

Security on COM2
 Disabled User ID Enabled User Access Level Enabled

Security on COM3
 Disabled User ID Enabled User Access Level Enabled

Security on LCD
 Disabled User ID Enabled User Access Level Enabled

Enable Enhanced Security Features

Update OK Cancel Apply

3.5 Managing Future Upgrades



Important

Before applying any subsequent firmware upgrades (later than v2.00) to a FloBoss 107 with enhanced security, **save the configuration to the device's flash memory.**

Before applying firmware upgrades (later than 2.00), first disable the port security. During a firmware upgrade, the FloBoss 107 clears all configured users and retains only the default (long) user. To retain all defined users, save the configuration to flash memory.

In case you forget to save the configuration **and** port security was **enabled**, you can still log onto the device with the new default user ID and password (Username/Password) you established when you initially applied the security enhancement.

Note

Enhanced security requires that you immediately change the default password on first use.

3.6 LCD Touchpad Security

The previous security system allowed the 4-digit user password to function as the password for the LCD Touchpad. Implementing enhanced security resets all the old password, which means you must configure a Touchpad login PIN separately for each user.

Figure 3-11. Original LCD Keypad PIN

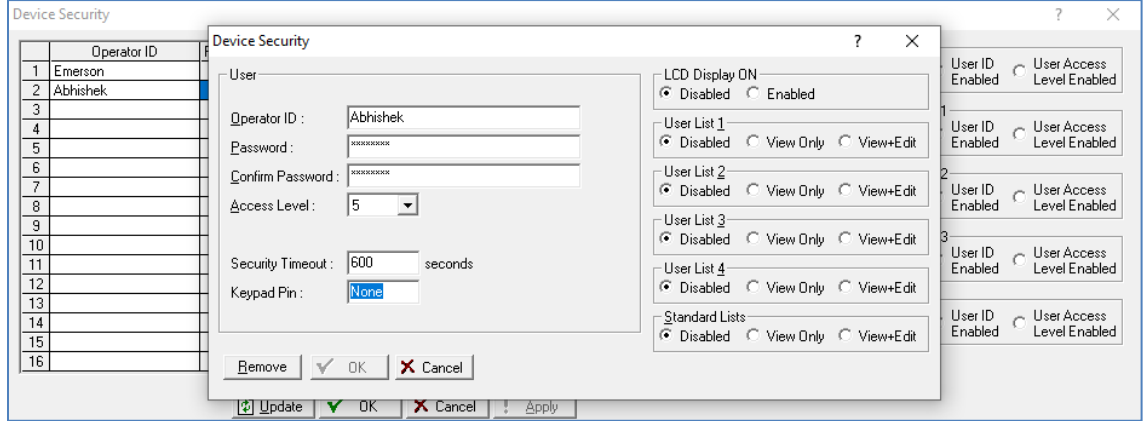
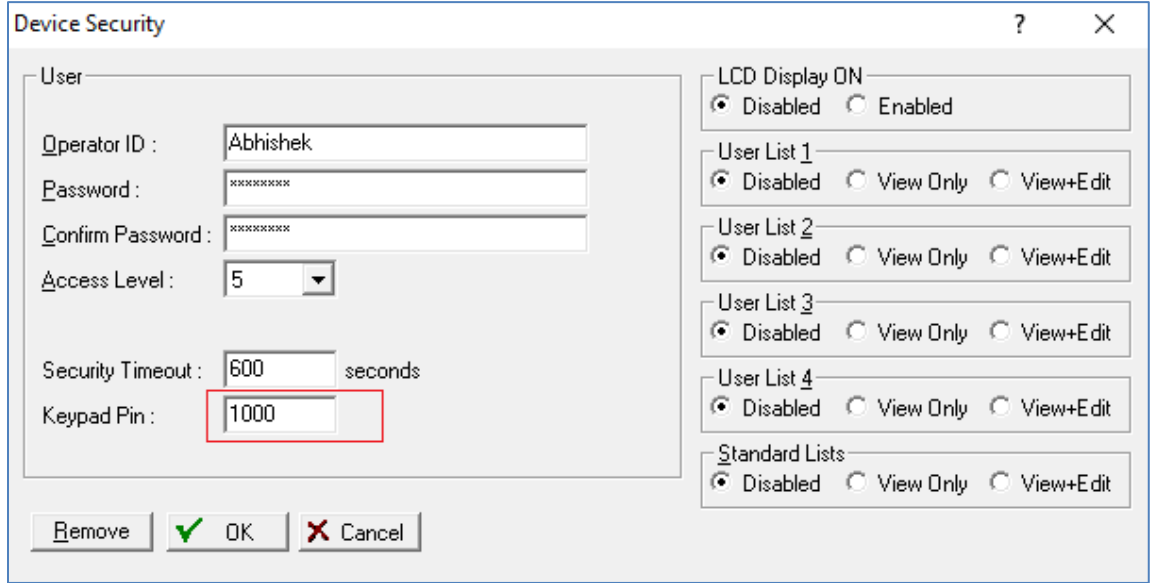


Figure 3-12. Enhanced LCD Keypad PIN



Once you set a value in the Keypad Pin field and click **OK**, the revised Device Security screen shows the configured user (here, **Abhishek**) with a keypad PIN. Non-configured IDs display **None**, and cannot use the Touchpad until a keypad PIN is set:

Figure 3-13. Enhanced LCD Keypad PIN

Device Security
? X

	Operator ID	Password	Keypad	Access	Timeout	LCD On	User List 1	User List 2	User List 3	User List 4	Std Lists
1	Emerson	*****	None	5	600		View Only	View Only	View Only	View Only	View Only
2	Abhishek	*****	None	5	600						
3			None								
4			None								
5			None								
6			None								
7			None								
8			None								
9			None								
10			None								
11			None								
12			None								
13			None								
14			None								
15			None								
16			None								

Update
 OK
 Cancel
 Apply

Security on LOI
 Disabled User ID Enabled User Access Level Enabled

Security on COM1
 Disabled User ID Enabled User Access Level Enabled

Security on COM2
 Disabled User ID Enabled User Access Level Enabled

Security on COM3
 Disabled User ID Enabled User Access Level Enabled

Security on LCD
 Disabled User ID Enabled User Access Level Enabled

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